## Meet Shannon, Guild's Early Intervention Specialist.



The Guild Insurance Workers Compensation team are excited to announce that we've created a new Early Intervention Specialist role, dedicated to helping you get your injured workers back to work safely and in good time.

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## Hi, I'm Shannon

I've worked in the Worker's Compensation industry for over 15 years and have a comprehensive understanding of the legislation and effective early intervention strategies. I'm compliance-focused and strive to achieve the best outcomes for employers and employees.

In this role, I work to address claims at the outset to facilitate a timely and efficient recovery and return-to-work process. I'll work closely with injured workers, employers, and healthcare providers to develop tailored approaches to **reduce costs** and **minimise disruption**.

I have seen how time-consuming it can be as an employer to manage a staff member's injury and return to work, while still running your business. I'll be here for you from the start of the claims process to provide tailored support, whether it's:

- > attending the initial doctor visit with the worker.
- providing the doctor with job dictionaries for the pre-injury role and available suitable duties.
- > drafting a Recover at Work plan, or
- > advising on the need for additional rehabilitation services.

The sooner we are notified, the sooner we can help!

## Don't go it alone!

For further reading & copies of our job task analysis library, please head to the Guild website quildne.ws/workersei

1800 810 213 guildinsurance.com.au



